Appln. No. 10/736,315

Amendment dated August 21, 2006

Reply to Office Action of June 19, 2006 Docket No. BOC9-2003-0080 (454)

Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the instant

application:

Listing of Claims:

1. (Currently Amended) A method of verifying software program operations

during execution of a voice response system comprising:

establishing a voice link with between a test system and the voice response

system;

receiving a request from the test system;

executing one or more operational software programs in the voice response system
to determine a voice prompt to play over the established voice link in response to the

request;

performing speech recognition at the test system to speech recognize the voice

prompt played over the established link and convert the voice prompt to text;

gathering at the voice response system execution information associated with the

one or more executing operational software programs;

playing the one or more voice prompts to the test system over the voice link; and

sending the execution information to the test system over the voice link following

the voice prompts, wherein the execution information pertains to the execution of the one

or more operational software programs on the voice response system. \\

2. (Original) The method of claim 1, wherein the execution information is

specified using one or more dual tone multi-frequency signals.

3. (Previously Presented) The method of claim 2, wherein the execution

information specifies information regarding execution of operational software of the

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voice response system including one of path and address names, path verification,

execution conditions, and method calls.

4. (Cancelled)

5. (Currently Amended) The method of claim [[4]] 1, further comprising

comparing speech recognized voice prompts with expected voice prompts.

6. (Original) The method of claim 1, further comprising comparing execution

information received from the voice response system with expected execution

information.

7. (Currently Amended) A system for verifying software program operations

during execution of a voice response system comprising:

means for establishing a voice link with between a test system and the voice

response system;

means for receiving a request from the test system;

means for executing one or more operational software programs in the voice

response system to determine a voice prompt to play over the established voice link in

response to the request;

means for performing speech recognition at the test system to speech recognize the

voice prompt played over the established link and convert the voice prompt to text;

means for gathering execution information associated with the executing one or

more operational software programs;

means for playing the one or more voice prompts to the test system over the voice

link; and

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means for sending the execution information to the test system over the voice link

following the voice prompts, wherein the execution information pertains to the execution

of the one or more operational software programs on the voice response system.

8. The system of claim 7, wherein the execution information is

specified using one or more dual tone multi-frequency signals.

9. The system of claim 8, wherein the execution (Previously Presented)

information specifies information regarding execution of operational software of the

voice response system including one of paths and address names, path verification,

execution conditions, and method calls.

10. (Cancelled)

11. The system of claim [[10]] 7, further comprising means for (Original)

comparing speech recognized voice prompts with expected voice prompts.

12. (Original) The system of claim 7, further comprising means for comparing

execution information received from the voice response system with expected execution

information.

13

(Currently Amended) A machine readable storage, having stored thereon a computer program having a plurality of code sections executable by a machine for

causing the machine to perform the steps of:

establishing a voice link with a test system; establishing a voice link with between

a test system and a voice response system:

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receiving a request from the test system;

executing one or more operational software programs in the voice response system

to determine a voice prompt to play over the established voice link in response to the

request;

performing speech recognition at the test system to speech recognize the voice

prompt played over the established link and convert the voice prompt to text;

gathering execution information associated with the one or more executing

operational software programs;

playing the one or more voice prompts to the test system over the voice link; and

sending the execution information to the test system over the voice link-following

the voice prompts, wherein the execution information pertains to the execution of the one

or more operational software programs on the voice response system.

14. (Original) The machine readable storage of claim 13, wherein the execution

information is specified using one or more dual tone multi-frequency signals.

15. (Currently Amended) The machine readable storage of claim 14, wherein the

execution information specifies information regarding execution of operational software

of the voice response system system, including one of paths and address names, path

verification, execution conditions, and method calls.

(Cancelled)

17. (Original) The machine readable storage of claim 13, further comprising

comparing speech recognized voice prompts with expected voice prompts.

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18. (Original) The machine readable storage of claim 13, further comprising comparing execution information received from the voice response system with expected execution information.